

Pelion Device Management Subprocessors

Arm uses a range of subprocessors (both third parties and entities of the Arm Group) to assist it in connection with the Pelion Device Management Service, as described in the Pelion Device Management Terms of Service.

Third-Party Subprocessors

The third-party subprocessors listed below provide infrastructure; customer and technical support, which may include phone and email support; response, diagnosis and resolution services; incident tracking; and responding to customer queries.

Entity Name	Entity Location
Amazon Web Services EMEA SARL	Luxembourg
BAE Systems Applied Intelligence Limited	United Kingdom

Arm Group

The Arm Group entities listed below engage personnel to provide service support and IT-facility management in connection with the Service. This support and management includes engineering activities related to managing the availability, latency, scalability and efficiency of the Service; product management; and customer support.

Entity Name	Entity Location
Arm Finland Oy	Finland
Arm, Inc.	United States
Arm Technologies Israel Ltd.	Israel
Arm KK	Japan